



Benefit Plan Contact Information

AskPRC@crc.com

EMPLOYEE ASSISTANCE PROGRAM (EAP)		
Service	Contact Information	Phone Hours (Pacific Time)
Employee Assistance Program (EAP) - Short-term counseling, up to 5 sessions Worklife Resources and Support -Face-to-face, telephonic or televideo <i>Available to all CRC employees and their families</i>	800-342-8111 resourcesforliving.com Username: CRC Password: eap	24 hours a day / 7 days a week
MEDICAL BENEFITS		
<i>Issues concerning ID Cards, Coverage and Claims</i>		
Aetna Medical	877-278-0460 P.O. Box 981106 El Paso, TX 79998-1106 aetna.com	Weekdays (except holidays) 8:00 A.M. to 5:00 P.M.
Aetna 24/7 Nurseline	800-556-1555	24 hours a day / 7 days a week
Kaiser Permanente	800-278-3296 KP.org	24 hours a day / 7 days a week
Aetna VisionSM Preferred	877-973-3238 aetnavision.com	Weekdays and Saturday 4:30 A.M. to 8:00 P.M. Sunday 8:00 A.M. to 5:00 P.M.
Flexible Spending Account (FSA)	833-299-5089	Weekdays (except holidays) 5:00 A.M. to 5:00 P.M.
Health Savings Account (HSA)	800-544-3716	
Fidelity	netbenefits.com	
LTD, Retiree and COBRA Billing	800-580-6584 My Benefits Service Center P.O. Box 350 Conshohocken, PA 19428 cobra-link.com	Weekdays (except holidays) 8:00 A.M. to 5:00 P.M.
DENTAL BENEFITS		
Aetna Dental	877-238-6200 P.O. Box 14027 Lexington, KY 40512-4027 aetna.com	Weekdays (except holidays) 8:00 A.M. to 5:00 P.M.
DISABILITY BENEFITS		
Long-Term Disability (LTD)	800-842-1718 prudential.com/mybenefits	Weekdays (except holidays) 5:00 A.M. to 8:00 P.M.
Short-Term Disability (STD)	Contact the People Resource Center at 833-5-ASK-PRC or email AskPRC@crc.com	

LIFE INSURANCE BENEFITS		
Basic Life Prudential	800-562-9874 TDD: 800-496-1214 Access code: 51849 prudential.com/mybenefits	Weekdays (except holidays) 5:00 A.M. to 5:00 P.M.
Optional Group Life (OGL) Prudential	800-778-3827 TDD: 800-496-1214 Access Code: 51849	Weekdays (except holidays) 5:00 A.M. to 5:00 P.M.
Voluntary Accidental Death & Dismemberment Zurich American Insurance Company	800-382-2150 Zurich American Insurance Company 1299 Zurich Way Schaumburg, IL 60196-1056 www.zurichna.com	Weekdays (except holidays) 8:30 A.M. to 5:00 P.M.
Occupational Death & Dismemberment Zurich American Insurance Company		
RETIREMENT AND SAVINGS		
CRC Savings Plan Fidelity Investments -Retirement	Main: 800-835-5097 401k.com Consultants: 800-603-4015 netbenefits.com	Weekdays (except holidays) Main: 5:30 A.M. to 5:30 P.M. Consultants: 5:30 A.M. to 8:00 P.M.
SRP II Deferred Compensation Plan Fidelity	800-835-5097	Weekdays (except holidays) 8:00 A.M. to 5:00 P.M.
Long-Term Incentives Fidelity	800-835-5097 benefitaccess.com	Weekdays (except holidays) 5:00 A.M. to 5:00 P.M.
ADDITIONAL BENEFITS		
Vision Discounts <i>-Available with Aetna medical, dental and FSA plans</i>	800-793-8616 aetna.com	Weekdays and Saturday 5:00 A.M. to 8:00 P.M. Sunday 8:00 A.M. to 5:00 P.M.
Hearing Discounts <i>-Through "HearPO," available to all CRC employees</i>	888-432-7464 hearpo.com/Aetna	Weekdays (except holidays) 6:00 A.M. to 3:00 P.M.
Health Advocate <i>-Liaison for health care and insurance needs Available to all CRC employees and their families</i>	866-695-8622 healthadvocate.com/members	24 hours a day / 7 days a week
MetLaw Group Legal Services	800-821-6400 legalplans.com	Weekdays 5:00 A.M. to 5:00 P.M.
PAYROLL INFORMATION		
-Paycheck Issues -Wage Garnishments -Vacation Hours	crcpayrollservicesmailbox@crc.com California Resources Corporation 27200 Tourney Road, Suite 200 Santa Clarita, CA 91355 Attention: Payroll Department	